


<b>UTILIZATION MANAGEMENT</b>	 <b>ASPIRE HEALTH PLAN</b>		<u><b>Effective Date</b></u> 01/01/2021	
	<b>NON-DELEGATED TRANSPLANT REQUIREMENTS</b>		<u><b>Policy #</b></u> AHP ASO-HS061	
			<u><b>Review Date</b></u> 6/14/2022	<u><b>Applicable to:</b></u> <input type="checkbox"/> Medicare Advantage <input type="checkbox"/> Commercial <input checked="" type="checkbox"/> Anthem HMO <input checked="" type="checkbox"/> Blue Shield Trio
	<u><b>Approver's Name &amp; Title</b></u>		Eva Balint, MD – Chief Medical Officer	

### 1.0 PURPOSE

To define the process for ensuring that potential transplant members will be directed to the health plan to receive appropriate care.

### 2.0 POLICY

2.1 This policy applies to all Anthem Commercial members to notify the Health Plan of all transplant cases and all transplant related investigational/experimental services requested.

2.1.1 Aspire Health Plan (AHP) will notify the Health Plan of any potential transplant within 1 business day (even when in testing/evaluation phase) to determine Centers of Medical Excellence/Plan approved Transplant Center network use.

2.1.2 Aspire Health Plan will notify the Health plan of all transplant related admissions within 2 business days.

### 3.0 DEFINITIONS

3.1 Refer to the Definitions Manual

3.2 Anthem Transplant Team's review of services includes Solid Organ and Bone Marrow and excludes Cornea.

### 4.0 PROCEDURE

4.1 Notify Anthem within 1 business day of receiving request (including when in testing/evaluation phase)

4.1.1 Anthem's Enterprise Transplant and Specialty Therapy Department at 1(888) 574-7215; Fax 1 (866) 255-2471

4.2 Notify Anthem Transplant Case Management Department of all transplant related admissions within 2 business days.

- 4.2.1 Anthem's Enterprise Transplant and Specialty Therapy Department at Phone number: 1 (888) 574-7215
- 4.3 As AHP is not delegated responsibility for Pre-transplant or Transplants, Anthem retains responsibility for the following:
  - 4.3.1 Issue the pend/deferral letter if clinical information is missing
  - 4.3.2 Advise members regarding the use of Centers of Medical Excellence
  - 4.3.3 Issue denial letters for benefit limitation
  - 4.3.4 Document concurrent review, discharge planning and member needs
  - 4.3.5 Coordinates the care for the member and communicate with Anthem Transplant Case Management Department
  - 4.3.6 Notify approval for the actual transplant and the transplant admission after medical review by the Health Plan
  - 4.3.7 Provide referrals and authorizations for all pre and post-transplant services
  - 4.3.8 Notify Anthem Transplant Case Management of any issues for assistance
- 4.4 Aspire Health Plan is responsible for Authorization and management of all non-transplant-related (e.g., medically necessary, covered services for the Member). Non-transplant related services include those services needed to treat the Member's underlying disease and maintain the Member until transplant can be completed (e.g., ventricular assist devices/ mechanical circulatory support devices).

## **5.0 TRAINING**

- 5.1 Training for employees will occur within 90 days of hire, and upon updates to the policy.

## **6.0 REVIEW PERIOD**

- 6.1 Annually

## **7.0 REGULATORY REQUIREMENTS AND REFERENCES**

- 7.1 N/A

## **8.0 POLICY VIOLATION**

Any AHP associate or contractor who fails to abide by this policy may be subject to disciplinary action, up to, and including termination. Please refer to AHP's Disciplinary Guidelines and Enforcement Policy for further details.